

Fraud hurts. Time to fight back.

Research indicates that 30% of the public say they will consider submitting fraudulent claims to their insurance. RA7 system for risk assessment detects in insurance claim calls the unique vocal characteristics that indicates fraud or concealment of information.

The RA7 system was designed with 3 goals in mind

1.

Increase fraud detection rates

Significantly increase your procedure organization's saving due to optimized fraud detection rates

2.

Improve customer service

Improve your customer service and speed up honest claims' settlement time

3.

Streamline & standardize your investigations

Optimize your risk detection, investigation and settlement processes

Customers report up to 30% savings on paid claims!

KNOW Your Risks™

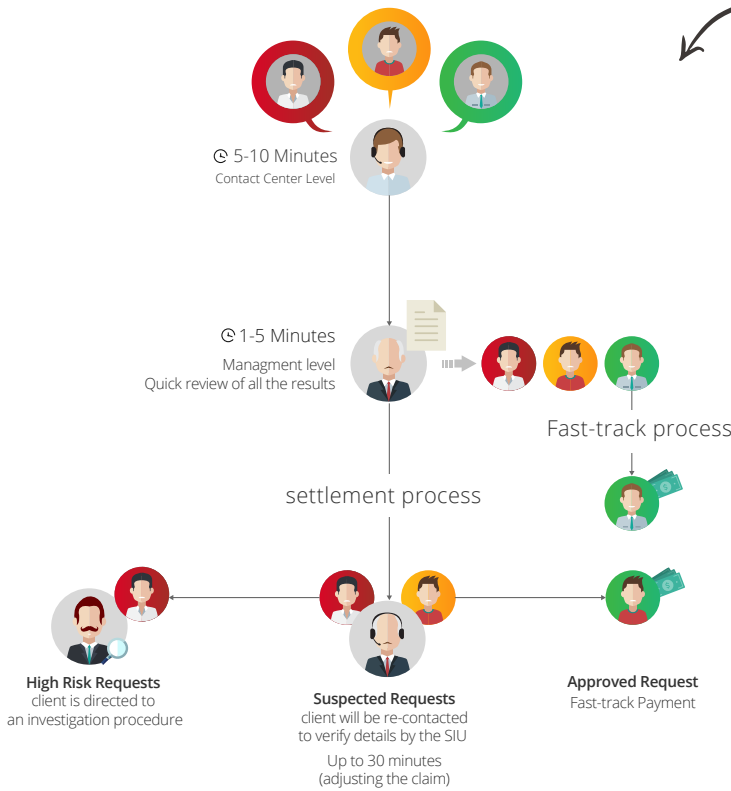
RA7 is a combination of software elements and carefully designed conversation scripts made to cover each insurance case from all angles, measuring the claimant's emotional reactions and consistent indications for the list of relevant topics.

Implementing RA7 in your organization

RA7 can be up & running in your contact center in 3 weeks. All installations are managed by Nemesysco's partner on-site, together with the client's IT department. Training the agents and operators on the front line to use the RA7 will take no more than 1 hour. Nemesysco can provide its own employees to take part in some of the local project activities, installation and ongoing project management.

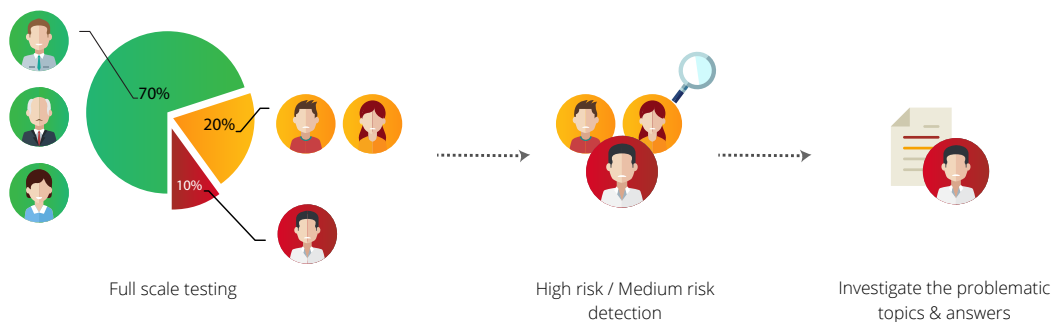
Nemesysco's RA7 can be used in many financial fields:

- ✉ Claim submission and processing - Initial screening, providing automated first level indication for professional review.
- 📞 Periodic "over the phone" status verification - Identify cases where a change of circumstances occurred.
- 👤 Know Your Customer (KYC) - Perform "Know Your Customer" procedures in a structured and a most informative manner.
- 📋 Insurance underwriting - Conduct risk assessment and screening in order to identify in advance high risk policies.
- 📄 Credit risk assessment - Verify the intentions and true financial capabilities of your applicant. center agent and provides uniformity to the fact-gathering process.



Based on 20 years of research and technology development, RA7 system offers:

- ✓ 1 Complete solution - A multilevel centralized fraud prevention system providing dedicated interfaces to each user in your organization.
- ✓ 1 day agent's training - Contact center agents are not required to become professional investigators - Agent's training is as simple as "follow these on-screen instructions...".
- ✓ 100 % call coverage - Capture and screen through ALL telephone calls right where they start, at the contact center level.
- ✓ Streamline & standardize investigation procedures - Ensure all cases are initially treated the same, following internal protocols and guidelines.
- ✓ Unbiased. Informing. Precise. - Make impartial decisions based on repeating, verifiable and precise information.



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“We are satisfied with the system's performance and its effectiveness in detecting fraud and assisting us in reducing fraud costs.”

Ing. Pavol Pitonak, Vice president

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