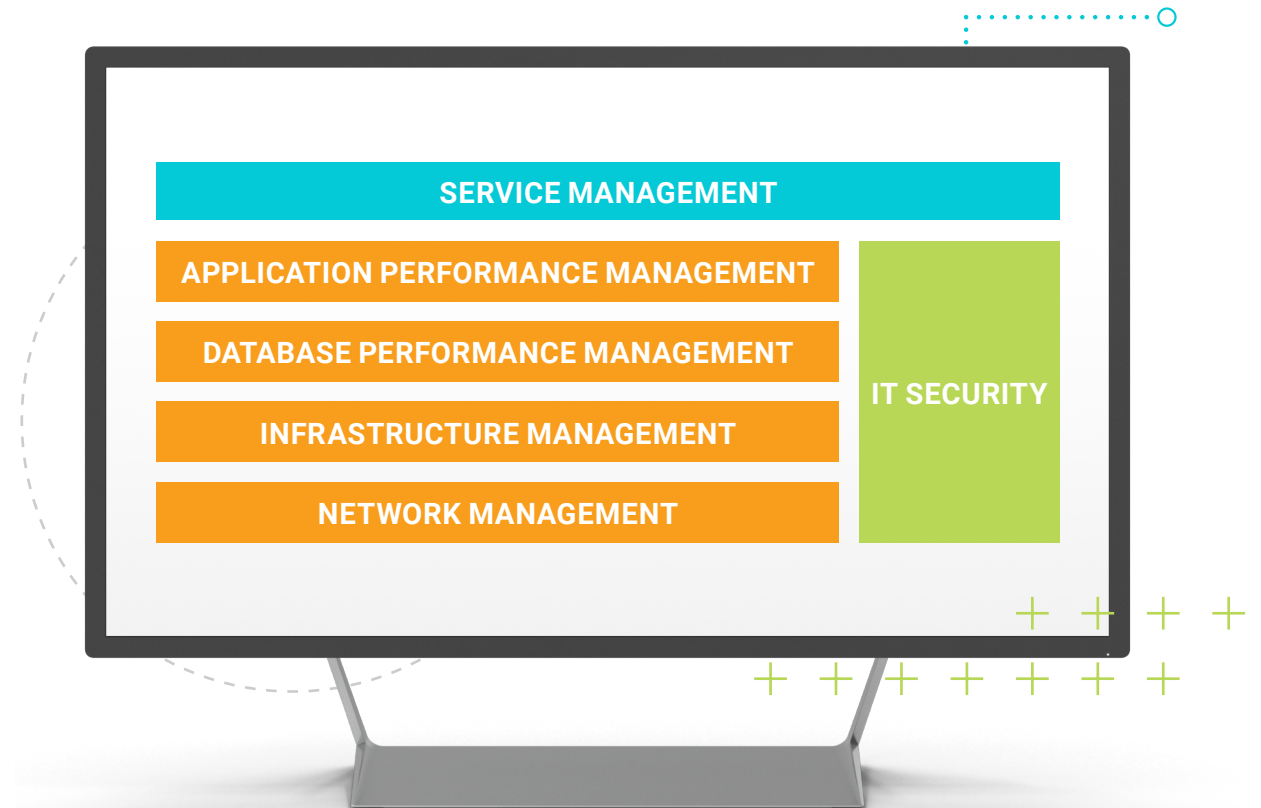


# Simplify IT Operations Management With SolarWinds

The SolarWinds ITOM framework is an easy-to-understand construct including six key technology pillars.



## The SolarWinds ITOM Mission

Help organizations simplify their IT operations management by providing solutions designed to be integrated, simple to use, powerful, and affordable.



### FIX A PROBLEM

If you have a challenge in any area of ITOM, we have a product to help you solve your problem quickly and efficiently.



### INTEGRATE SOLUTIONS

Many SolarWinds ITOM products already are integrated and can help organizations get “single pane of glass” management with rich functionality.



### DEVELOP A STRATEGY

We believe simplifying ITOM should be a critical part of every IT strategy. We help organizations move faster, be more agile, and deliver critical business services with confidence.

## Application Performance Management

- Monitor the digital experience to help ensure users are satisfied
- Monitor the performance of applications that run your critical services
- Identify issues that impact applications or cause them to fail

Digital Experience Monitoring

WEB PERFORMANCE MONITOR

PINGDOM®

SERVER & APPLICATION MONITOR

APPOPTICS™

Application Performance

LOGGLY®

## Database Performance Management

- Help ensure applications relying on database performance are performing optimally
- Identify performance issues across multi-vendor databases.
- Quickly respond to and resolve database performance issues

Database

DATABASE PERFORMANCE ANALYZER

DATABASE PERFORMANCE MONITOR

## Infrastructure Management

- Monitor and manage the IT infrastructure that supports your critical services
- Identify the root cause of infrastructure issues
- Monitor multi-vendor environments with ease

Compute

SERVER & APPLICATION MONITOR

APPOPTICS™

VIRTUALIZATION MANAGER

IPMONITOR®

Storage


STORAGE RESOURCE MONITOR

Log Management

LOG ANALYZER

LOGGLY®

KIWI SYSLOG® SERVER

 = SaaS Product

## Network Management

- Help ensure the performance and availability of your multi-vendor network environment
- Identify internal and external network issues using end-to-end network visibility
- Provide rich visibility into the availability of SaaS applications and cloud infrastructure

Network

NETWORK PERFORMANCE MONITOR

NETFLOW TRAFFIC ANALYZER

NETWORK CONFIGURATION MANAGER

NETWORK AUTOMATION MANAGER

IP ADDRESS MANAGER

USER DEVICE TRACKER

VOIP & NETWORK QUALITY MANAGER

KIWI CATTOOLS®

ENGINEER'S TOOLSET™

## IT Security

- Help protect your critical data by ensuring user permissions are properly managed
- Quickly identify external threats through collection and analysis of security event logs
- Protect your systems and domains from vulnerabilities through adequate patching and identify theft monitoring

Identity and Access Rights Management

ACCESS RIGHTS MANAGER

IDENTITY MONITOR™

SIEM

SECURITY EVENT MANAGER

Patching and Monitoring

PATCH MANAGER

SERVER CONFIGURATION MONITOR

SERV-U® SECURE FILE TRANSFER

## Service Management

- Deliver streamline service management processes to your organization
- Help reduce incident response and resolution times
- Integrate monitoring and management solutions to provide seamless services

Service Desk

SERVICE DESK

DAMEWARE® REMOTE EVERYWHERE

Help Desk

WEB HELP DESK®

DAMEWARE REMOTE SUPPORT

All SolarWinds products come with our award-winning Support and Enablement programs, including unlimited access to the SolarWinds Academy, our Customer Success Center, and technical support 24 hours a day, seven days a week.

Learn more at [support.solarwinds.com](https://support.solarwinds.com)



© 2020 SolarWinds Worldwide, LLC. All rights reserved.

The SolarWinds trademarks, service marks, and logos are the exclusive property of SolarWinds Worldwide, LLC or its affiliates. All other trademarks are the property of their respective owners.

#### **CONTACT US**

[sales@solarwinds.com](mailto:sales@solarwinds.com)

[solarwinds.com/company/contact-us](https://solarwinds.com/company/contact-us)